

**2.7.1 - Student Satisfaction Survey (SSS) on overall  
Institutional performance Online Student Satisfaction Survey  
For the year 2021-2022**

**Satisfaction Survey Regarding:**

- General Information
- Teaching Learning Process



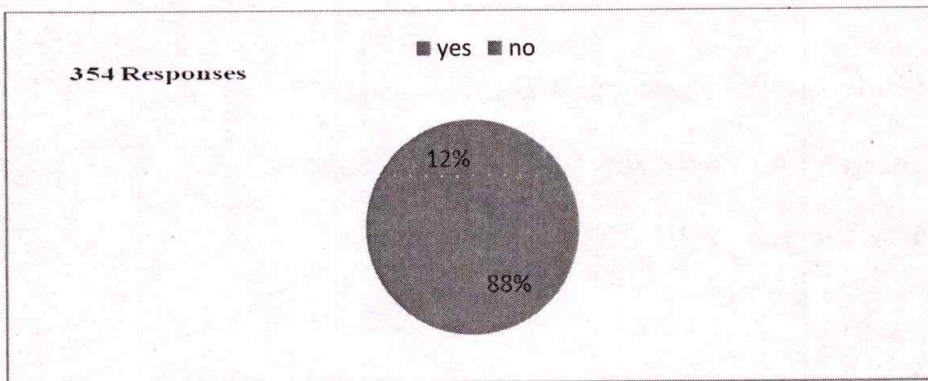
**Co-ordinator**  
Internal Quality Assurance Cell  
Institute of Professional Excellence & Management  
Ghaziabad



**Principal**  
Institute of Professional  
Excellence and Management  
A-13/1, SSGT Road, Industrial Area  
NH-9, Ghaziabad-201010


## General Information

Please confirm this is the first and only time you answer this survey.



Choices	Response Percentage	Response Count
Yes	88%	313
No	12%	41

  
Co-ordinator  
Internal Quality Assurance Cell  
Institute of Professional Excellence & Management  
Ghaziabad

  
Principal  
Institute of Professional  
Excellence and Management  
A-13/1, SSGT Road, Industrial Area,  
NH-9, Ghaziabad-201010

**INSTITUTE OF PROFESSIONAL EXCELLENCE & MANAGEMENT**

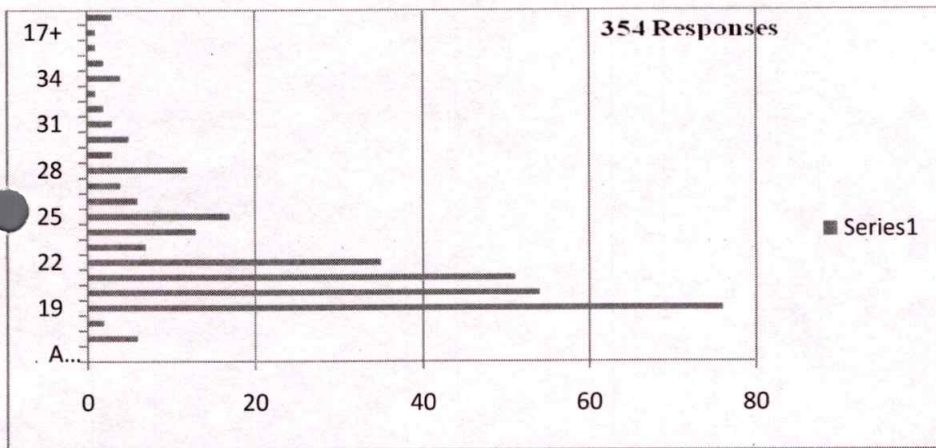
UGC 12(B) & 2(f) Certified | An ISO 9001:2015 Certified

A-13/1, South Side G.T. Road Industrial Area,

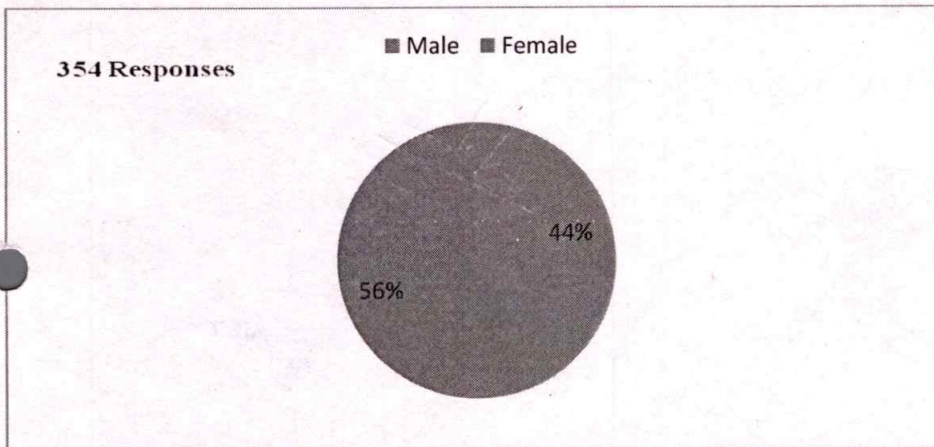
NH-9, Ghaziabad, U.P.-201010

0120-4174500 | info@ipemgzb.ac.in

**Age**



**Gender**



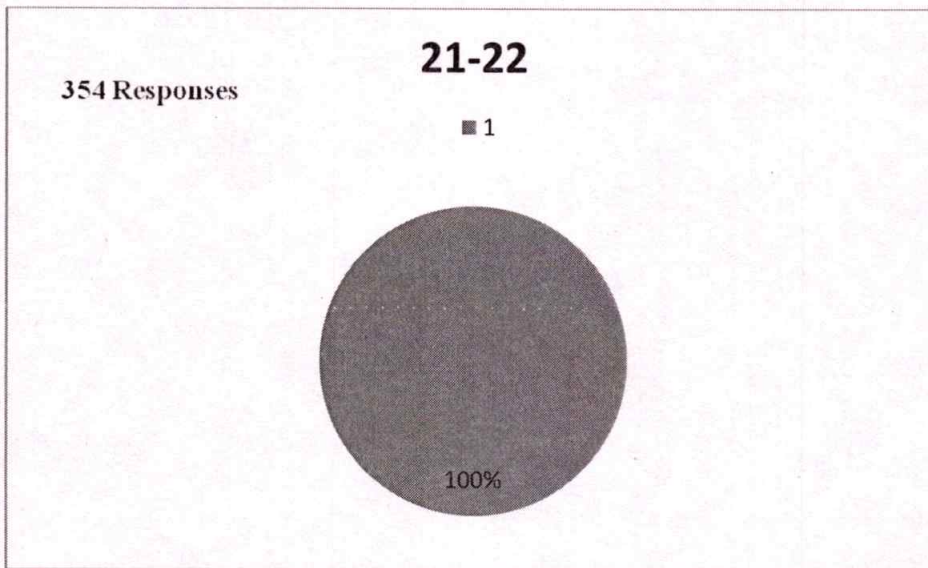
Choices	Response Percentage	Response Count
Male	44%	156
Female	56%	171

*Co-ordinator*  
*Internal Quality Assurance Cell*  
*Institute of Professional Excellence & Management*  
*Ghaziabad*

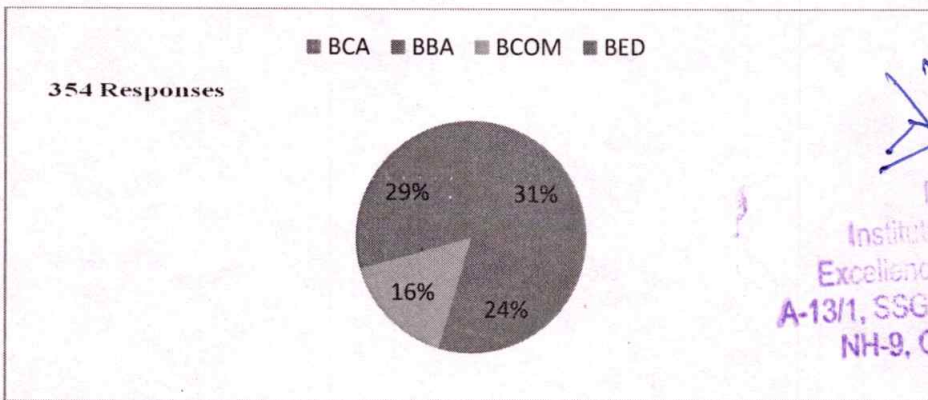
**INSTITUTE OF PROFESSIONAL EXCELLENCE & MANAGEMENT**  
 UGC 12(B) & 2(f) Certified | An ISO 9001:2015 Certified  
 A-13/1, South Side G.T. Road Industrial Area,  
 NH-9, Ghaziabad, U.P.-201010  
 0120-4174500 | info@ipemgz6.ac.in

*Principal*  
*Institute of Professional*

**Select the Academic Year**



**What degree program are you pursuing now?**



*(Signature)*  
Principal  
Institute of Professional  
Excellence and Management  
A-13/1, SSGT Road, Industrial Area  
NH-9, Ghaziabad-201010

Choices	Response Percentage	Response Count
BBA	24%	83
BCA	31%	110
BCOM	16%	57
BED	29%	104

*(Signature)*  
Co-ordinator  
Internal Quality Assurance Cell  
Institute of Professional Excellence & Management  
Ghaziabad

**INSTITUTE OF PROFESSIONAL EXCELLENCE & MANAGEMENT**

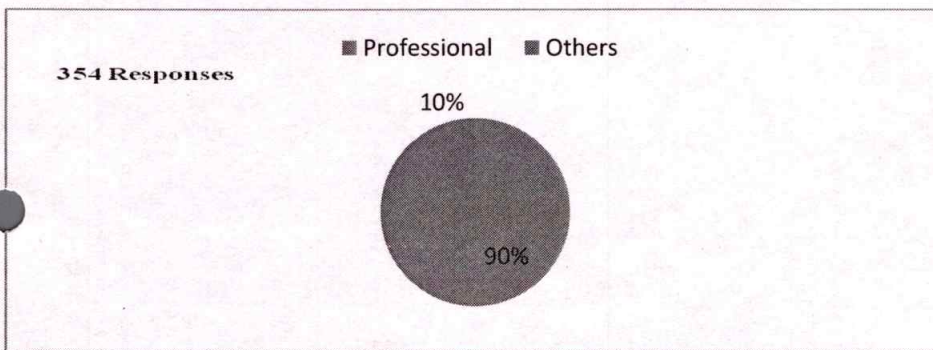
UGC 12(B) & 2(f) Certified | An ISO 9001:2015 Certified

A-13/1, South Side G.T. Road Industrial Area,

NH-9, Ghaziabad, U.P.-201010

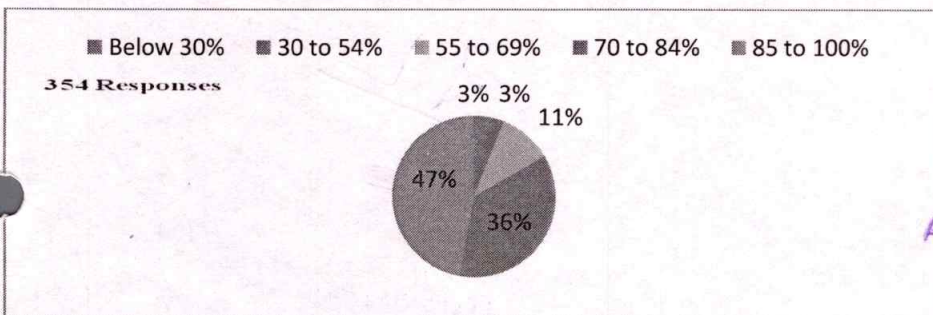
0120-4174500 | info@ipemgzb.ac.in

**What subject area are you currently pursuing?**



Choices	Response Percentage	Response Count
Professional	90%	318
Others	10%	36

**QUESTION 1** How much of the syllabus was covered in the class?

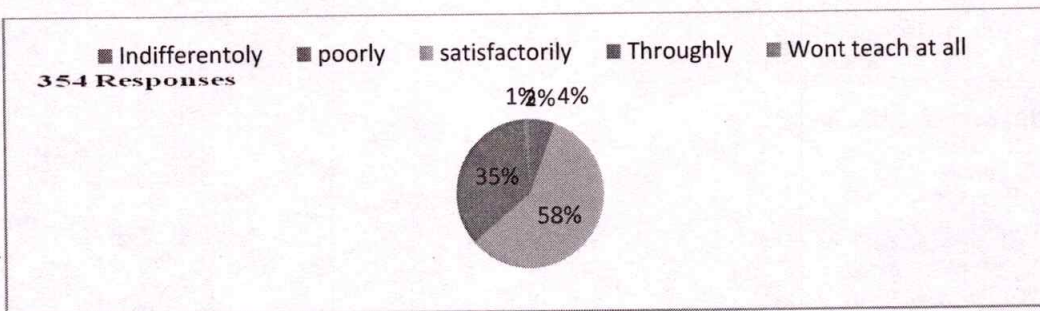


*(Signature)*  
Principal  
Institute of Professional  
Excellence and Management  
A-13/1, SSGT Road, Industrial Area  
NH-9, Ghaziabad-201010

Choices	Response Percentage	Response Count
85 to 100%	47%	167
70 to 84%	36%	128
55 to 69%	11%	38
30 to 54%	3%	9
Below 30%	3%	12

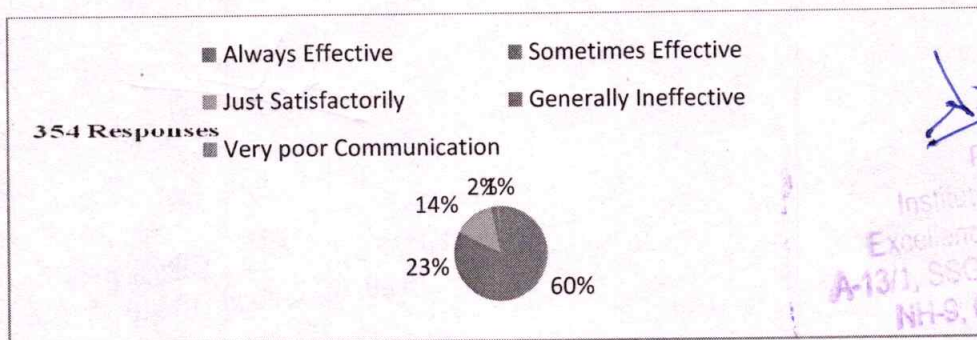
*(Signature)*  
Co-ordinator  
Internal Quality Assurance Cell  
Institute of Professional Excellence & Management  
Ghaziabad

**QUESTION 2** How well did the teachers prepare for the classes?



Choices	Response Percentage	Response Count
Througly	35%	124
Satisfactorily	58%	206
Poorly	4%	14
Indifferently	1%	6
Won't teach at all	2%	4

**QUESTION 3** How well were the teachers able to communicate?



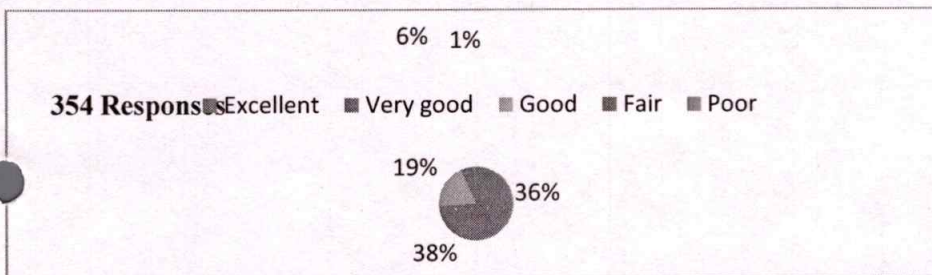
*(Handwritten signature)*  
Principal  
Institute of Professional Excellence and Management  
A-13/1, SSC Road, Industrial Area  
NH-9, Ghaziabad-201010

Choices	Response Percentage	Response Count
Always Effective	60%	212
Sometimes Effective	23%	80
Just Satisfactorily	14%	50
Generally Ineffective	2%	8
Very poor	1%	4

*(Handwritten signature)*  
Co-ordinator  
Internal Quality Assurance Cell  
Institute of Professional Excellence & Management  
Ghaziabad

Communication	
---------------	--

**QUESTION 4** The teacher's approach to teaching can best be described as



Choices	Response Percentage	Response Count
Excellent	36%	128
Very good	38%	133
Good	19%	69
Fair	6%	20
Poor	1%	4

**QUESTION 5** Fairness of the internal evaluation process by the teachers.



*[Signature]*  
Principal  
Institute of Professional  
Excellence and Management  
A-13/1, SSGT Road, Industrial Area  
NH-9, Ghaziabad-201010

Choices	Response Percentage	Response Count
Always Fair	48%	170
Usually fair	39%	138
Sometimes Unfair	10%	35

**INSTITUTE OF PROFESSIONAL EXCELLENCE & MANAGEMENT**

UGC 12(B) & 2(f) Certified | An ISO 9001:2015 Certified

A-13/1, South Side G.T. Road Industrial Area,

NH-9, Ghaziabad, U.P.-201010

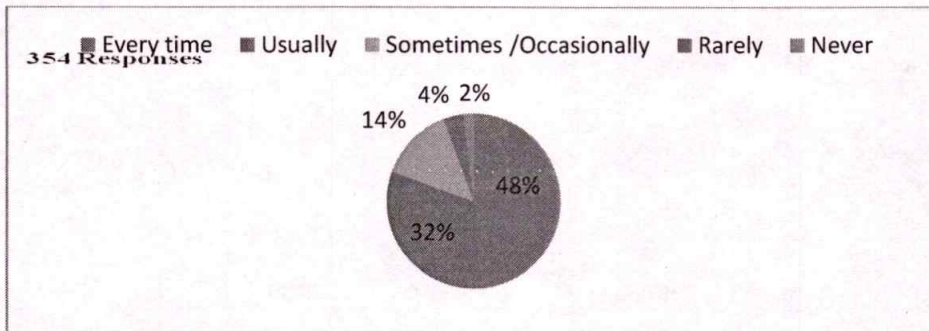
0120-4174500 | info@ipemgzb.ac.in

*[Signature]*  
Co-ordinator  
Internal Quality Assurance Cell  
Institute of Professional Excellence & Management  
Ghaziabad



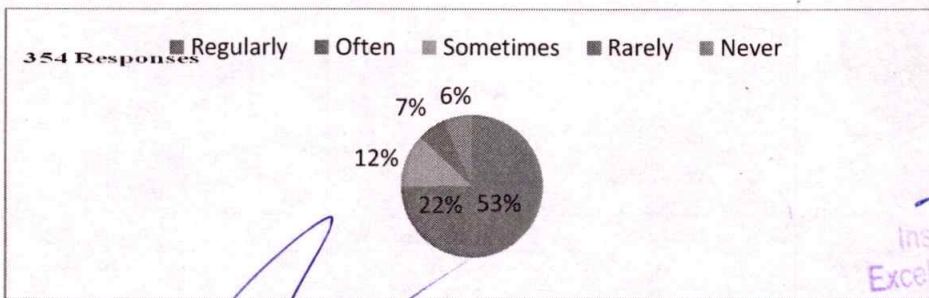
Usually unfair	2%	8
Unfair	1%	3

**QUESTION 6** Was your performance in assignments discussed with you?



Choices	Response Percentage	Response Count
Every time	48%	171
Usually	32%	114
Sometimes /Occasionally	14%	49
Rarely	4%	13
Never	2%	7

**QUESTION 7** The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.



*[Signature]*  
Principal  
Institute of Professional  
Excellence and Management  
A-13/1, SSGT Road, Industrial Area  
NH-9, Ghaziabad-201010

*[Signature]*  
Co-ordinator  
Internal Quality Assurance Cell  
Institute of Professional Excellence & Management  
Ghaziabad

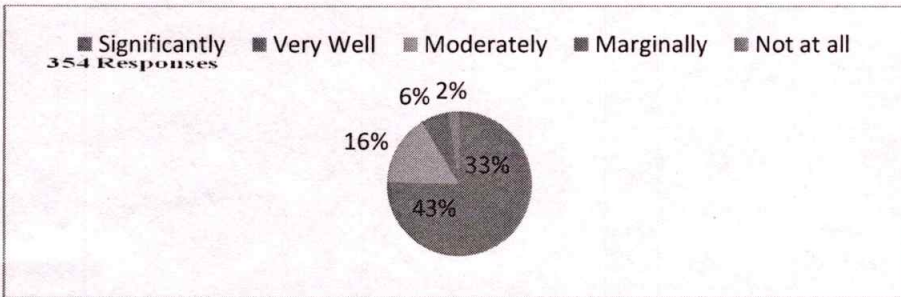
**INSTITUTE OF PROFESSIONAL EXCELLENCE & MANAGEMENT**  
UGC 12(B) & 2(f) Certified | An ISO 9001:2015 Certified  
A-13/1, South Side G.T. Road Industrial Area,  
NH-9, Ghaziabad, U.P.-201010  
0120-4174500 | info@ipemgz.ac.in





Choices	Response Percentage	Response Count
Regularly	53%	188
Often	22%	77
Sometimes	12%	43
Rarely	7%	23
Never	6%	23

**QUESTION 8** The teaching and mentoring process in your institution facilitates you in cognitive, social and notional growth.



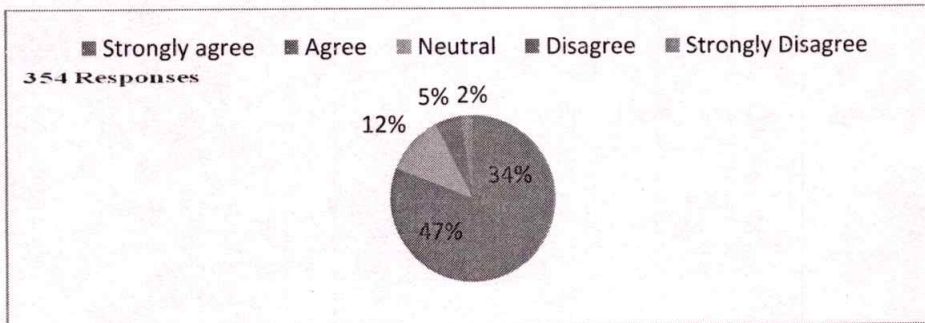
Choices	Response Percentage	Response Count
Significantly	33%	116
Very Well	43%	151
Moderately	16%	56
Marginally	6%	22
Not at all	2%	9

**Co-ordinator**  
Internal Quality Assurance Cell  
Institute of Professional Excellence & Management  
Ghaziabad

**Principal**  
Institute of Professional Excellence and Management  
A-13/1, SSGT Road, Industrial Area  
NH-9, Ghaziabad-201010

**INSTITUTE OF PROFESSIONAL EXCELLENCE & MANAGEMENT**  
UGC 12(B) & 2(f) Certified | An ISO 9001:2015 Certified  
A-13/1, South Side G.T. Road Industrial Area,  
NH-9, Ghaziabad, U.P.-201010  
0120-4174500 | info@ipemgzb.ac.in

**QUESTION 9** The institution provides multiple opportunities to learn and grow.



Choices	Response Percentage	Response Count
Strongly agree	34%	121
Agree	47%	164
Neutral	12%	41
Disagree	5%	18
Strongly Disagree	2%	8

**QUESTION 10** Teachers inform you about your expected competencies, course outcomes and programme outcomes.

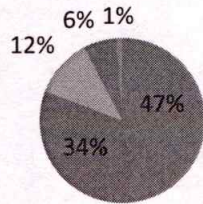
*[Signature]*  
Co-ordinator  
Internal Quality Assurance Cell  
Institute of Professional Excellence & Management  
Ghaziabad

*[Signature]*  
Principal  
Institute of Professional Excellence and Management  
A-13/1, SSGT Road, Industrial Area  
NH-9, Ghaziabad-201010

**INSTITUTE OF PROFESSIONAL EXCELLENCE & MANAGEMENT**  
UGC 12(B) & 2(f) Certified | An ISO 9001:2015 Certified  
A-13/1, South Side G.T. Road Industrial Area,  
NH-9, Ghaziabad, U.P.-201010  
0120-4174500 | info@ipemgzb.ac.in



■ Every time ■ Usually ■ Sometimes/Occasionally ■ Rarely ■ Never  
354 Responses



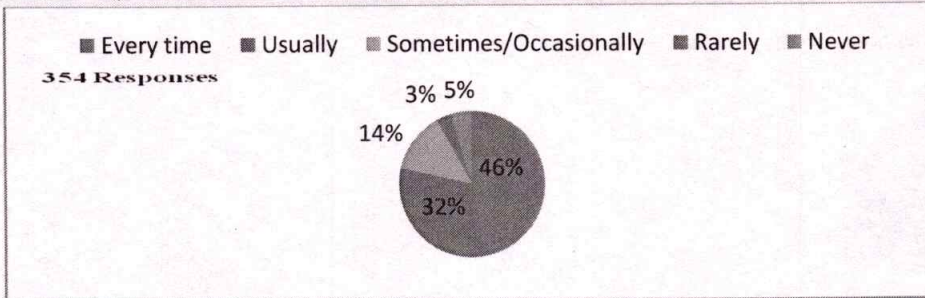
Choices	Response Percentage	Response Count
Every time	47%	167
Usually	34%	119
Sometimes/Occasionally	12%	41
Rarely	6%	23
Never	1%	4

**QUESTION 11** Your mentor does a necessary follow-up with an assigned task to you.

Co-ordinator  
Internal Quality Assurance Cell  
Institute of Professional Excellence & Management  
Ghaziabad

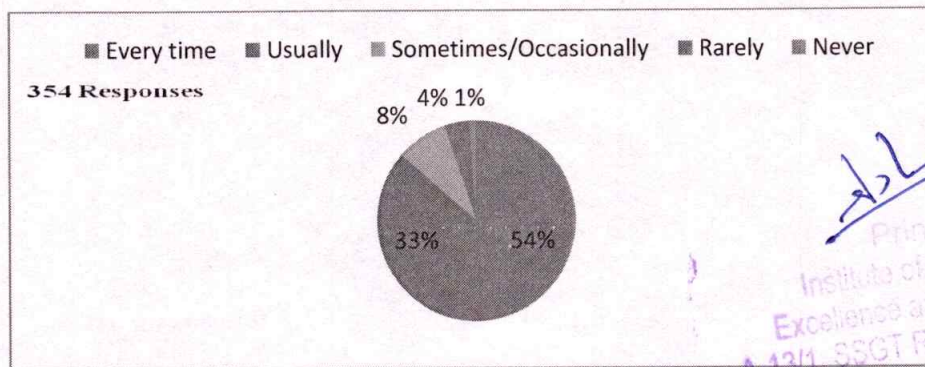
Principal  
Institute of Professional  
Excellence and Management  
A-13/1, SSGT Road, Industrial Area  
NH-9, Ghaziabad-201010

**INSTITUTE OF PROFESSIONAL EXCELLENCE & MANAGEMENT**  
UGC 12(B) & 2(f) Certified | An ISO 9001:2015 Certified  
A-13/1, South Side G.T. Road Industrial Area,  
NH-9, Ghaziabad, U.P.-201010  
0120-4174500 | info@ipemgzb.ac.in



Choices	Response Percentage	Response Count
Every time	46%	159
Usually	32%	111
Sometimes/Occasionally	14%	47
Rarely	3%	11
Never	5%	16

**QUESTION 12** The teachers illustrate the concepts through examples and applications.



*Principal*  
Institute of Professional Excellence and Management  
A-13/1, SSGT Road, Industrial Area  
NH-9, Ghaziabad-201010

Choices	Response Percentage	Response Count
Every time	54%	191
Usually	33%	115
Sometimes/Occasionally	8%	30
Rarely	4%	14
Never	1%	4

*Co-ordinator*  
Internal Quality Assurance Cell  
Institute of Professional Excellence & Management  
Ghaziabad

**INSTITUTE OF PROFESSIONAL EXCELLENCE & MANAGEMENT**

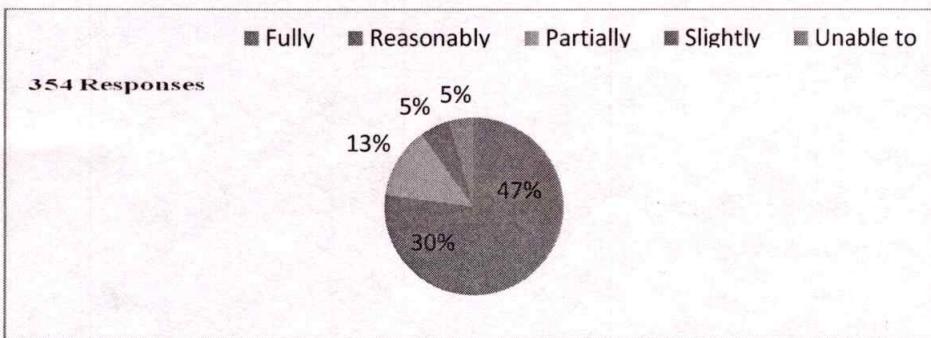
UGC 12(B) & 2(f) Certified | An ISO 9001:2015 Certified

A-13/1, South Side G.T. Road Industrial Area,

NH-9, Ghaziabad, U.P.-201010

0120-4174500 | info@ipemgzb.ac.in

**QUESTION 13** The teachers identify your strengths and encourage you with providing right level of challenges



Choices	Response Percentage	Response Count
Fully	47%	165
Reasonably	30%	108
Partially	13%	46
Slightly	5%	19
Unable to	5%	16

**QUESTION 14** Teachers are able to identify your weaknesses and help you to overcome them.

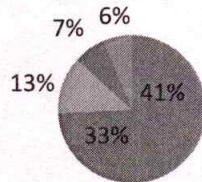
*[Signature]*  
Co-ordinator  
Internal Quality Assurance Cell  
Institute of Professional Excellence & Management  
Ghaziabad

*[Signature]*  
Principal  
Institute of Professional Excellence and Management  
A-13/1, SSGT Road, Industrial Area  
NH-9, Ghaziabad-201010

**INSTITUTE OF PROFESSIONAL EXCELLENCE & MANAGEMENT**  
UGC 12(B) & 2(f) Certified | An ISO 9001:2015 Certified  
A-13/1, South Side G.T. Road Industrial Area,  
NH-9, Ghaziabad, U.P.-201010  
0120-4174500 | info@ipemgzb.ac.in



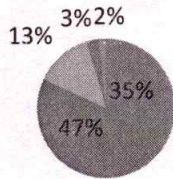
■ Every time ■ Usually ■ Sometimes/Occasionally ■ Rarely ■ Never  
354 Responses



Choices	Response Percentage	Response Count
Every time	41%	145
Usually	33%	118
Sometimes/Occasionally	13%	44
Rarely	7%	25
Never	6%	22

**QUESTION 15** The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

■ Strongly agree ■ Agree ■ Neutral ■ Disagree ■ Strongly disagree  
354 Responses



Choices	Response Percentage	Response Count
Strongly agree	35%	125
Agree	47%	165
Neutral	13%	48
Disagree	3%	10
Strongly disagree	2%	6

*Handwritten signature*

Principal  
Institute of Professional Excellence and Management  
A-13/1, G.T. Road, Industrial Area  
NH-9, Ghaziabad-201010

*Handwritten signature*  
Co-ordinator

Internal Quality Assurance Cell  
Institute of Professional Excellence & Management  
Ghaziabad

**INSTITUTE OF PROFESSIONAL EXCELLENCE & MANAGEMENT**

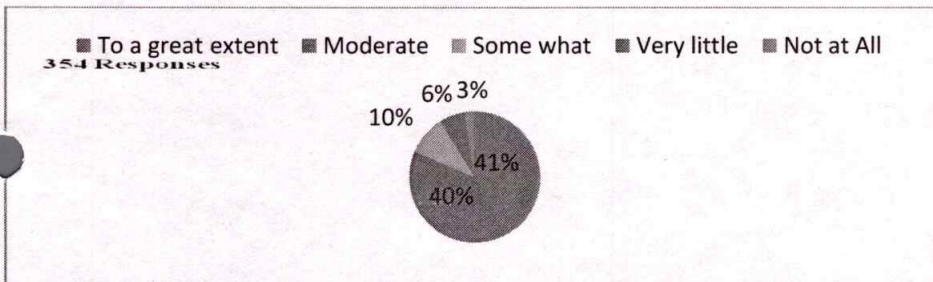
UGC 12(B) & 2(f) Certified | An ISO 9001:2015 Certified

A-13/1, South Side G.T. Road Industrial Area,

NH-9, Ghaziabad, U.P.-201010

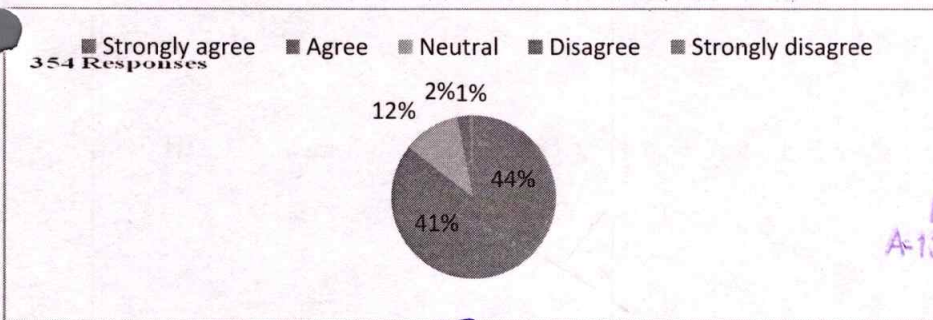
0120-4174500 | info@ipemgzb.ac.in

**QUESTION 16** The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning



Choices	Response Percentage	Response Count
To a great extent	41%	145
Moderate	40%	143
Some what	10%	35
Very little	6%	22
Not at All	3%	9

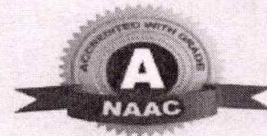
**QUESTION 17** Teachers encourage you to participate in extracurricular activities.



*[Signature]*  
Principal  
Institute of Professional Excellence and Management  
A-13/1, SSGT Road, Industrial Area  
NH-9, Ghaziabad-201010

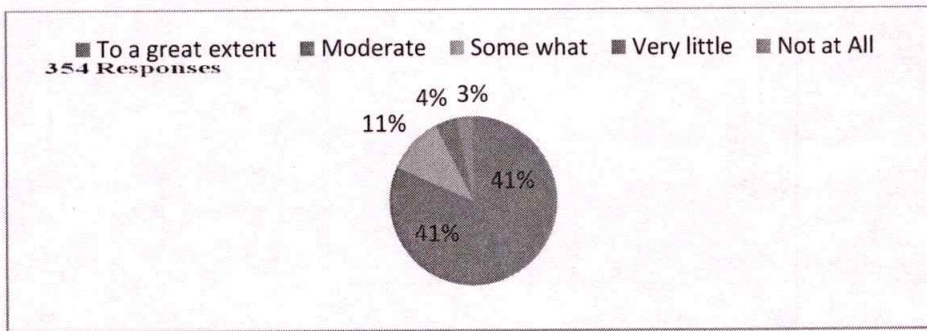
Choices	Response Percentage	Response Count
Strongly agree	44%	156

*[Signature]*  
Co-ordinator  
Internal Quality Assurance Cell  
Institute of Professional Excellence & Management  
Ghaziabad



Agree	41%	145
Neutral	12%	40
Disagree	2%	8
Strongly disagree	1%	3

**QUESTION 18** Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.



Choices	Response Percentage	Response Count
To a great extent	41%	146
Moderate	41%	143
Some what	11%	39
Very little	4%	15
Not at All	3%	11

**QUESTION 19** What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

*[Signature]*  
**Co-ordinator**  
 Internal Quality Assurance Cell  
 Institute of Professional Excellence & Management  
 Ghaziabad

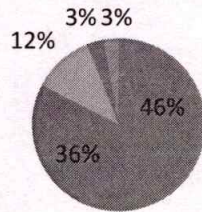
*[Signature]*  
**Principal**  
 Institute of Professional Excellence and Management  
 A-13/1, SSGT Road, Industrial Area  
 NH-9, Ghaziabad-201010

**INSTITUTE OF PROFESSIONAL EXCELLENCE & MANAGEMENT**  
 UGC 12(B) & 2(f) Certified | An ISO 9001:2015 Certified  
 A-13/1, South Side G.T. Road Industrial Area,  
 NH-9, Ghaziabad, U.P.-201010  
 0120-4174500 | info@ipemgzb.ac.in





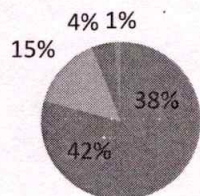
■ Above 90% ■ 70 to 89% ■ 50 to 69% ■ 30 to 49% ■ Below 29%  
354 Responses



Choices	Response Percentage	Response Count
Above 90%	46%	162
70 to 89%	36%	127
50 to 69%	12%	40
30 to 49%	3%	11
Below 29%	3%	10

**QUESTION 20** The overall quality of teaching-learning process in your institute is very good.

■ Strongly agree ■ Agree ■ Neutral ■ Disagree ■ Strongly disagree  
354 Responses



*[Signature]*  
Principal  
Institute of Professional  
Excellence and Management  
A-13/1, SSGT Road, Industrial Area  
NH-9, Ghaziabad-201010

Choices	Response Percentage	Response Count
Strongly agree	38%	133
Agree	42%	147
Neutral	15%	53
Disagree	4%	16
Strongly disagree	1%	5

*[Signature]*  
Co-ordinator  
Internal Quality Assurance Cell  
Institute of Professional Excellence & Management  
Ghaziabad

**INSTITUTE OF PROFESSIONAL EXCELLENCE & MANAGEMENT**  
UGC 12(B) & 2(f) Certified | An ISO 9001:2015 Certified  
A-13/1, South Side G.T. Road Industrial Area,  
NH-9, Ghaziabad, U.P.-201010  
0120-4174500 | info@ipemgzb.ac.in

Estd. 1996  
*ipem*  
Ghaziabad



A handwritten signature in blue ink, appearing to be 'S.K.'.

**Co-ordinator**

Internal Quality Assurance Cell  
Institute of Professional Excellence & Management  
Ghaziabad

A handwritten signature in blue ink, appearing to be 'A.L.'.

**Principal**  
Institute of Professional  
Excellence and Management  
A-13/1, SSGT Road, Industrial Area  
NH-9, Ghaziabad-201010

**INSTITUTE OF PROFESSIONAL EXCELLENCE & MANAGEMENT**

UGC 12(B) & 2(f) Certified | An ISO 9001:2015 Certified

A-13/1, South Side G.T. Road Industrial Area,

NH-9, Ghaziabad, U.P.-201010

0120-4174500 | info@ipemgz.ac.in