# 2.7.1 - Student Satisfaction Survey (SSS) on overall institutional performance 

Online Student Satisfaction Survey

## For the year 2020-2021

Satisfaction Survey Regarding:

- General Information
- Teaching Learning Process


## General Information

## QUESTION 1

Please confirm this is the first and only time you answer this survey.

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308 responses
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| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Yes | 94.2 | 290 |
| No | 5.8 | 18 |

## QUESTION 2



| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Male | 39.9 | 123 |
| Female | 60.1 | 185 |



| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| BBA | 23.4 | 72 |
| BCA | 22.7 | 70 |
| B.Ed | 40.3 | 124 |
| B.COM | 13.6 | 42 |

## QUESTION 4

What subject area are you currently pursuing?
308 responses


| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Professional | 89 | 276 |
| Others | 10.4 | 32 |

Student Satisfaction Survey on Teaching Learning Process

1) How much of the syllabus was covered in the class?

308 responses


| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| 85 to $100 \%$ | 47.7 | 147 |
| 70 to $84 \%$ | 26 | 80 |
| 55 to $69 \%$ | 9.7 | 30 |
| 30 to $54 \%$ | 11 | 34 |
| Below $30 \%$ | 5.5 | 17 |

2) How well did the teachers prepare for the classes?

308 responses


Thoroughly

- Satisfactorily

Poorly
Indifferently
Won't teach at all

| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Thoroughly | 39 | 120 |
| Satisfactorily | 51.3 | 158 |
| Poorly | 6.8 | 21 |
| Indifferently | 1.9 | 6 |
| Won't teach at all | 1 | 3 |

3) How well were the teachers able to communicate?

308 responses


- Always effective

Sometimes effective

- Just satisfactorily
- Generally ineffective
- Very poor communication

| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Always effective | 62 | 191 |
| Sometimes effective | 20.5 | 63 |
| Just satisfactorily | 15.3 | 47 |
| Generally ineffective | 1.6 | 5 |
| Very poor communication | 0.6 | 2 |

4) The teacher's approach to teaching can best be described as

## 308 responses


40.3\%

| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Excellent | 40.3 | 124 |
| Very good | 35.4 | 109 |
| Good | 16.6 | 51 |
| Fair | 6.2 | 19 |
| Poor | 1.6 | 5 |

5) Fairness of the internal evaluation process by the teachers.

308 responses


- Always fair

Usually fair

- Sometimes unfair
- Usually unfair

Unfair

| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Always fair | 53.9 | 166 |
| Usually fair | 33.8 | 104 |
| Sometimes unfair | 8.8 | 27 |
| Usually unfair | 3.2 | 10 |
| Unfair | 0.3 | 1 |

6) Was your performance in assignments discussed with you?

## 308 responses



- Every time
- Usually

Occasionally/Sometimes
Rarely

- Never

| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Every time | 56.8 | 175 |
| Usually | 22.7 | 10 |
| Occasionally/Sometimes | 12.7 | 39 |
| Rarely | 4.2 | 13 |
| Never | 3.6 | 11 |

7) The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.

## 308 responses



Regularly

- Often

Sometimes
Rarely

- Never

| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Regularly | 57.5 | 177 |
| Often | 15.6 | 48 |
| Sometimes | 14.3 | 44 |
| Rarely | 9.7 | 30 |
| Never | 2.9 | 9 |

8) The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
308 responses


| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Significantly | 35.1 | 108 |
| Very well | 42.9 | 132 |
| Moderately | 17.2 | 53 |
| Marginally | 3.6 | 11 |
| Not at all | 1.3 | 4 |

9) The institution provides multiple opportunities to learn and grow.

308 responses


Strongly agree

- Agree
- Neutral
- Disagree
- Strongly disagree

| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Strongly agree | 39 | 120 |
| Agree | 44.5 | 137 |
| Neutral | 12.3 | 38 |
| Disagree | 3.2 | 10 |
| Strongly disagree | 1 | 3 |

10) Teachers inform you about your expected competencies, course outcomes and programme outcomes.

308 responses


| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Every time | 58.1 | 179 |
| Usually | 26 | 80 |
| Occasionally/Sometimes | 11.7 | 36 |
| Rarely | 2.6 | 8 |
| Never | 1.6 | 5 |

11) Your mentor does a necessary follow-up with an assigned task to you.

308 responses


| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Every time | 47.7 | 147 |
| Usually | 31.2 | 96 |
| Occasionally/Sometimes | 11.4 | 35 |
| Rarely | 5.2 | 16 |
| Never | 4.5 | 14 |

12) The teachers illustrate the concepts through examples and applications.

308 responses


Every time
Usually
Occasionally/Sometimes
Rarely

- Never

| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Every time | 58.8 | 181 |
| Usually | 29.2 | 90 |
| Occasionally/Sometimes | 7.5 | 23 |
| Rarely | 3.6 | 11 |
| Never | 1 | 3 |

13) The teachers identify your strengths and encourage you with providing right level of challenges.
308 responses


Reasonably

- Partially
- Slightly
- Unable to

| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Fully | 56.2 | 173 |
| Reasonably | 26.3 | 81 |
| Partially | 10.4 | 32 |
| Slightly | 4.2 | 13 |
| Unable to | 2.9 | 9 |

14) Teachers are able to identify your weaknesses and help you to overcome them. 308 responses


Every time
Usually
Occasionally/Sometimes

- Rarely

Never

| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Every time | 52.9 | 163 |
| Usually | 26.9 | 83 |
| Occasionally/Sometimes | 10.4 | 32 |
| Rarely | 5.5 | 17 |
| Never | 4.2 | 13 |

15) The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
308 responses


Strongly agree

- Agree
- Neutral
- Disagree

Strongly disagree

| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Strongly agree | 39 | 120 |
| Agree | 45.1 | 139 |
| Neutral | 11.7 | 36 |
| Disagree | 3.6 | 11 |
| Strongly disagree | 0.6 | 2 |

16) The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. 308 responses


- To a great extent
- Moderate
- Some what
- Very little
- Not at all

| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| To a great extent | 43.5 | 134 |
| Moderate | 40.3 | 124 |
| Somewhat | 6.5 | 20 |
| Very little | 8.8 | 27 |
| No at all | 1 | 3 |

17) Teachers encourage you to participate in extracurricular activities.

308 responses


- Strongly agree
- Agree
- Neutral
- Disagree

Strongly disagree

| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Strongly agree | 52.9 | 163 |
| Agree | 36 | 111 |
| Neutral | 7.1 | 22 |
| Disagree | 2.3 | 7 |
| Strongly disagree | 1.6 | 5 |

18) Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
308 responses


To a great extent

- Moderate

Some what
Very little

- Not at all

| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| To a great extent | 48.7 | 150 |
| Moderate | 35.4 | 109 |
| Somewhat | 8 | 25 |
| Very little | 6.2 | 19 |
| No at all | 1.6 | 5 |

19) What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
308 responses


Above $90 \%$

- 70 to $89 \%$
. 50 to $69 \%$
- 30 to $49 \%$
- Below 29\%

| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Above 90\% | 50.6 | 156 |
| 70 to $89 \%$ | 33.1 | 102 |
| 50 to $69 \%$ | 8.4 | 26 |
| 30 to 49\% | 3.9 | 12 |
| Below $29 \%$ | 3.9 | 12 |

20) The overall quality of teaching-learning process in your institute is very good.

308 responses


Strongly agree

- Agree
- Neutral
- Disagree

Strongly disagree

| Choices | Response percentage (\%) | Response Count |
| :--- | :--- | :--- |
| Strongly agree | 41.9 | 129 |
| Agree | 42.5 | 131 |
| Neutral | 11 | 34 |
| Disagree | 2.9 | 9 |
| Strongly disagree | 1.6 | 5 |

